



# Vostio

The future of guest  
access management services

**ASSA ABLOY**  
Global Solutions

Experience a safer  
and more open world



# The bright new face of guest access management services



Say hello to Vostio. Vostio by ASSA ABLOY Global Solutions is an innovative portfolio of cloud-based guest access services specifically for the hospitality industry. Moving from traditional on-premises solutions to Vostio increases security thanks to a multitude of features. Software updates are automated, costs are predictable and the guest experience is enriched with a personalized hotel stay. Suddenly, it's both safer and simpler to do business.

Thinking about enhancing the hotel experience for your staff and guests? Then think Vostio. It ensures your guest access services work and opens endless opportunities to interact closely with your guests, while making it easier for your staff to personalize and administer the guest experience.



#### Security and compliance

Secure your data with the latest technologies, enhancements and updates. Vostio ensures cloud security and compliance today and tomorrow with its ability to use only the necessary information required and defaulting to use the least amount of personal information needed to comply with the EU's General Data Protection Regulation (GDPR).



#### Simplifying use

No matter the task at hand, Vostio is easy to use. Whether behind the front desk, in the back office or on the go, you know exactly what to do and how to do it. Your staff readily learns how Vostio works. No instructions manual required.





### Creating peace of mind

Rest easy, knowing that your guest access systems receive the best possible care and attention. Cloud monitoring and management tools ensure 24/7 availability, automated upgrades and secure backups. Always operational, always updated and always backed up, Vostio simplifies the complex.

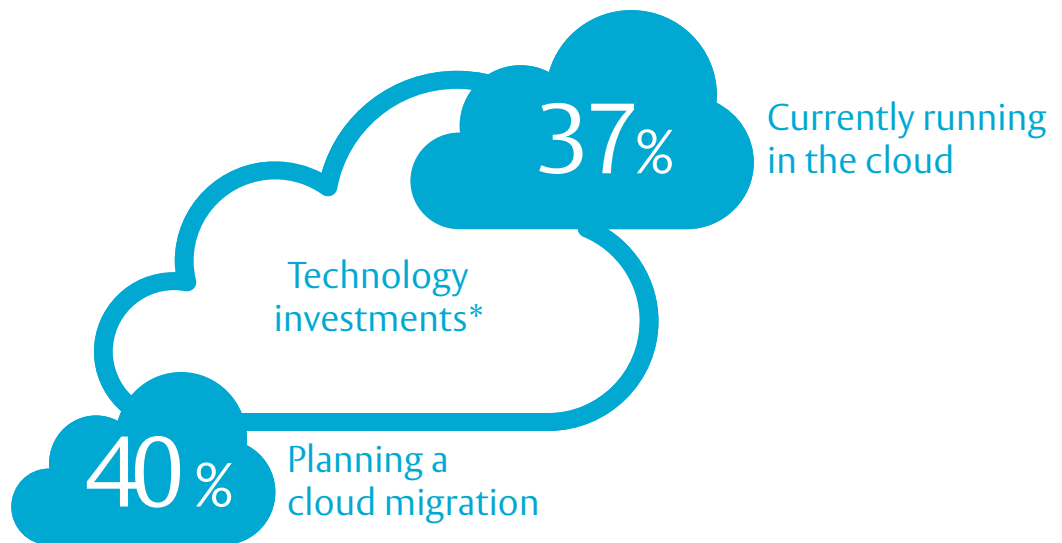


### Making costs predictable

Subscription-based license model make costs predictable. No upfront capital expenditures for on-premises servers and software. No hassle. No surprises.

## Securing the future

According to a study by Hospitality Technology, cloud solutions are now standard at most hotels. Increasingly more hotels are leveraging cloud-based solutions to enhance the customer experience, and those that don't adopt cloud solutions will find that they need to in order to stay competitive.



Source: 2017 Lodging Technology Study, Hospitality Technology

\* Figures based on property management, central reservations, customer relationship management, and revenue management systems



"You must harness digital technologies, both to deliver a superior customer experience and to drive the agility and operational efficiency you need to stay competitive."

The Future Of Business Is Digital, Forrester

# Unlock the power of the cloud

Scalable. Secure. Simple. Intuitive. That's Vostio. Vostio provides guest access management flexibility and control for all types of establishments, whether a hostel, independent boutique brand or upmarket hotel chain.



## One solution for all

Scalable and modular, Vostio fits the needs of any establishment type and size from anywhere, and constantly adapts to changing requirements.



## Life made easy

Leave monitoring, automatic updates, secure backups and maintenance to us. Just kick back and enjoy up-to-date guest access services that are always on.



## Always available

Reap the Vostio benefits of 24/7 availability, scalability and redundancy across multiple sites. It doesn't get any better.



## Maintenance-free

Automatic cloud upgrades make up-to-date software always available, removing the hassle of constant maintenance and updates. No local servers, no local maintenance.



## Always secure

Safeguard your cloud services and your data with best practices using the Advanced Encryption Standard (AES), automatic backups and security patches. By routinely reviewing the system for vulnerabilities and continuously applying updates and patches, Vostio can safeguard properties against the latest online security threats.





### True compatibility

Have you recently invested in a solution from ASSA ABLOY Global Solutions? Vostio is designed as a natural step for existing customers re-using existing door hardware, while also providing the ability to affordably and seamlessly implement upgrades.



### Mobile Access

Enhance the guest experience, improve service and increase revenues with keyless entry solutions using mobile devices.



### Accessible from anywhere

Open, yet secure, Vostio is easy to access, easy to use and available from anywhere. Create a guest key in the lobby or cancel staff access from home.



### Integration Ready

Vostio easily integrates with onsite or cloud-based systems, such as property management systems, to ensure seamless handling of key issuing and access rights.



### Configuration & Asset Management

With Vostio, hoteliers gain complete control over their property and its assets including door lock configurations, and can oversee operations from anywhere at any time. With the ability to create and push lock configuration jobs to appropriate personnel using its service tools feature, Vostio is there to make life easier and to always ensure that swift maintenance and improved operations are the routine standard.



### Data Privacy Compliance

Vostio ensures data security compliance today and tomorrow both with privacy by design and by default. Vostio is designed with EU's General Data Protection Regulation (GDPR) in mind, assuring both hoteliers and their guests that their right to privacy remains a top priority and is always fully protected.

# Leading the way to security and convenience

## Get smart

Smartphones and smart devices are constantly changing the way we live, and the way we do business. More businesses are adopting smart cloud-based solutions to engage customers with personalized services and differentiate themselves from their competitors. Better yet, these services are lowering costs, saving time and adding value. In a word, that's Vostio.

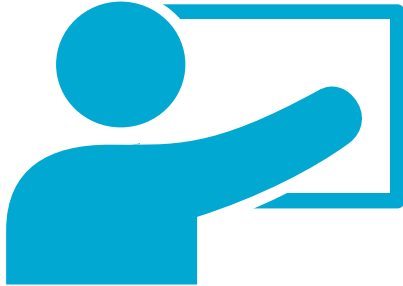


## **Move to the cloud**

Let Vostio services live in the cloud alongside your property management system, central reservation system, revenue management systems and other critical systems already in use. Open and secure interfaces allow Vostio to easily communicate with other cloud-based services, including your property's systems and ASSA ABLOY Global Solutions Mobile Access.



## Chain/Ownership Group



- Reporting and transparency
- Global data protection compliance
- Secure cloud storage and backups
- No on-premises servers
- Compliance assurance due to automated patch management
- 24/7 availability, scalability and redundancy
- Remote system control

## Hotel Manager



- Easy to install
- Streamline operations
- Cost efficient
- Remote monitoring
- Scalable and flexible IT resources
- Audit trails and traceability
- Cloud security against data theft, leakage and deletion

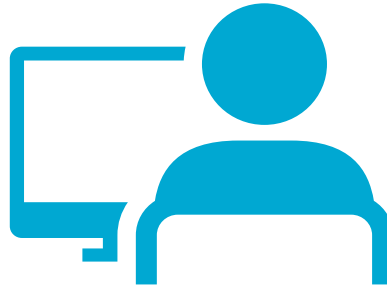


## Front Desk



- Intuitive user interface
- Streamline operations
- PMS integrations
- Space-saving keycard encoding
- Tablet access responsive design

## Technician



- No local system maintenance
- Asset management control
- Easy troubleshooting and replacements
- Always secure and monitored

# Why us

We help our partners serve more than five million guests, residents and users every single day. ASSA ABLOY Global Solutions is the leader in hospitality technology, providing innovative security solutions to properties where multiple people stay, and where access rights are controlled and managed centrally.

We have positioned ourselves as an industry leader by constantly seeking new and innovative ways to provide security solutions to our customers and partners around the world, consistently increasing our market presence globally. With our vast array of solutions, we help our customers improve guest satisfaction and operational efficiency while maintaining the highest levels of security. We pride ourselves on being industry pioneers with truly cutting-edge technologies.

Our proven strategy for delivering this to our valued customer-base is focused on our continued transformation into a leading digital solutions company, offering the latest and most innovative software and hardware products. With a sophisticated product development strategy centered on forward-thinking innovations, we are able to supply our customers and the end-user with improved processes and tools for getting the most out of their experiences.

Our goal for the future is to never stop innovating and to always offer best-in-class solutions for our customers and the growing number of people they serve.

Our purpose as an industry leader is not to simply lock and unlock more doors, but to unlock the feeling of safety, security and belonging.







ASSA ABLOY is the global leader in door opening solutions, dedicated to satisfying end user needs for security, safety and convenience.

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